



## CHW Certificate Program Training – FAQ

<p><b>1. How long is the IEHP CHW Certificate Program training?</b></p>	<ul style="list-style-type: none"> <li>The IEHP CHW Certificate Program Training is an 2-week training conducted onsite at the IEHP Dr. Bradley P. Gilbert Center for Learning &amp; Development or the IEHP Atrium.</li> </ul>
<p><b>2. Where is the IEHP Center for Learning &amp; Development &amp; IEHP Atrium located?</b></p>	<ul style="list-style-type: none"> <li>The Center for learning &amp; Development building is located at 9500 Cleveland Avenue Rancho Cucamonga, CA 91730.</li> <li>The IEHP Atrium is located 10801 Sixth Street Rancho Cucamonga, CA 91730.</li> </ul> <p>The map shows the IEHP campus layout. At the top is a median with directions to Haven and Miliken. Below it are Parking C and D. The central yellow building is the Atrium, with a Town Hall below it. To the left is Parking A and the West Entrance. To the right is Parking E. Below the Atrium is the Center for Learning &amp; Innovation, with North and South Entrances and Parking F. At the bottom are Parking G and Bentley Street. A north arrow is in the bottom left. The inset map shows the campus location between 6th and 4th Streets, bounded by Utica Avenue to the west and Cleveland Avenue to the east, with major highways 10, 15, and 210 nearby.</p>
<p><b>3. When do we receive the Certificate?</b></p>	<ul style="list-style-type: none"> <li>The CHWs will have a graduation on the 12<sup>th</sup> day in person at the IEHP Dr. Bradley P. Gilbert Center for Learning &amp; Development building or IEHP Atrium.</li> <li>Certificate will be provided at the graduation.</li> <li>Invitation will be sent for leaders to attend.</li> </ul>
<p><b>4. What days and times are the trainings held?</b></p>	<ul style="list-style-type: none"> <li>The training is Monday-Friday 9am-3pm.</li> <li>CHWs are given the afternoon from 3pm-5pm to work on their Capstone projects independently.</li> <li>Attendance is required.</li> </ul>

<p><b>5. Will there be lunch provided?</b></p>	<ul style="list-style-type: none"> <li>• Lunch will not be provided by IEHP.</li> <li>• Lunch will be 30 minutes from 12:00pm-12:30pm daily.</li> <li>• Refrigerators are onsite if CHW would like to store their food.</li> <li>• Microwaves are onsite if CHW would like to warm up their food.</li> <li>• The IEHP Lunchbox cafeteria is open Tuesday-Thursday only.</li> </ul>
<p><b>6. How much participation is required?</b></p>	<ul style="list-style-type: none"> <li>• Active Participation is required.</li> </ul>
<p><b>7. What topics will the CHWs be trained in?</b></p>	<p>By the completion of the CHW training Cohort, the CHW will:</p> <ul style="list-style-type: none"> <li>• be able to identify the physical, behavioral, and social determinants of health experienced by an individual and their community.</li> <li>• have obtained knowledge and skills to address the clients/patients' individualized needs by navigating various systems of care.</li> <li>• have a solid foundation for understanding the unique needs of underserved and vulnerable San Bernardino/Riverside County populations.</li> </ul>
<p><b>8. How long is the waiting list?</b></p>	<ul style="list-style-type: none"> <li>• Currently there are over 100+ CHWs in the waiting list.</li> <li>• Waiting times could be an estimated 2-3 months.</li> </ul>
<p><b>9. How do I know if my CHW qualifies for the program? And how do I add my CHW to the waiting list?</b></p>	<p>You will be asked to submit a CHW candidate screener during the contracting process. Once approved, the CHW will be added automatically to the CHW training waitlist and a representative from the CHW training program will reach out to your organization.</p>